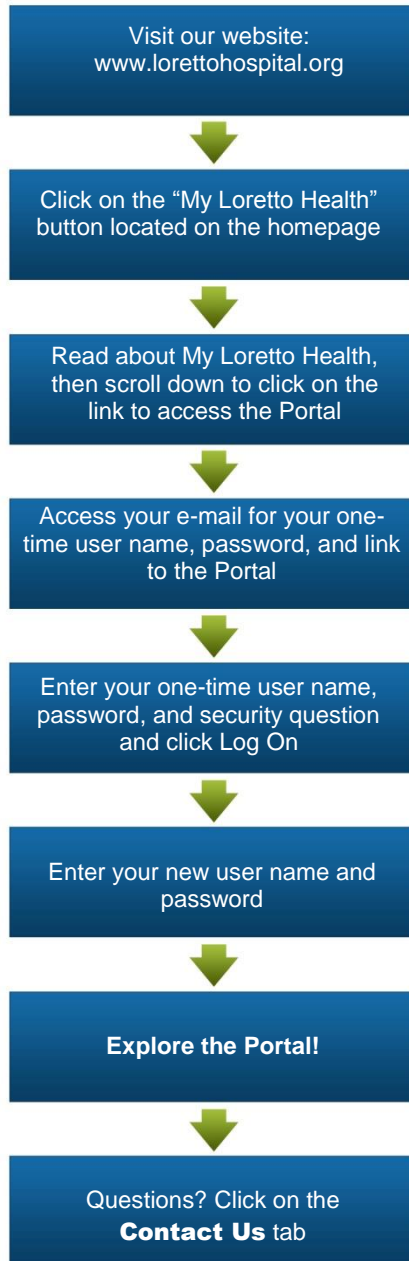
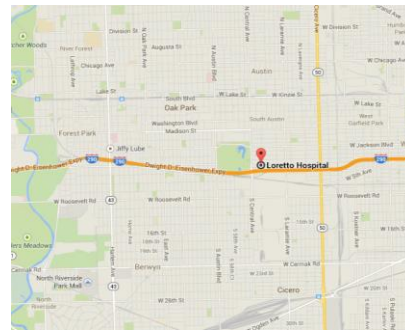


## Enrollment is Easy



**Contact Us:**  
773-626-4300 – Main  
773-626-4564 – Help Desk  
[www.lorettohospital.org](http://www.lorettohospital.org)

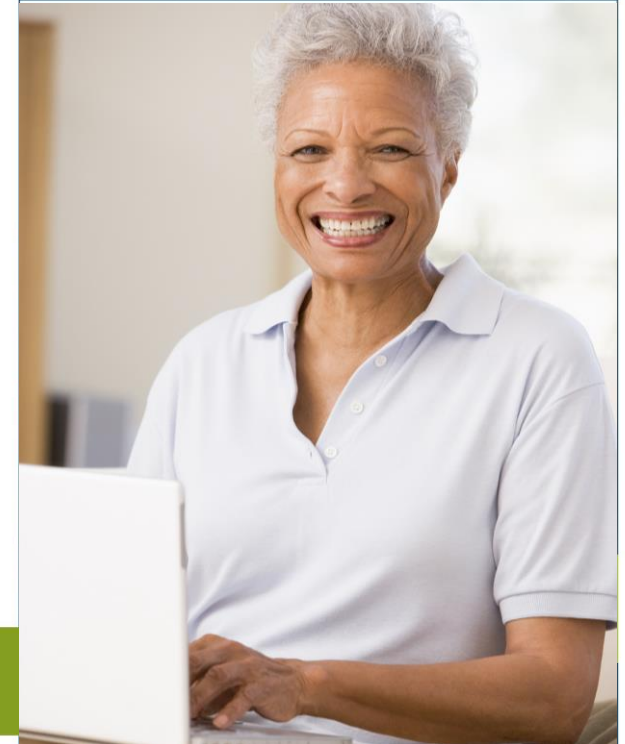
645 S. Central Avenue  
Chicago, Illinois 60644



*Loretto Hospital is a not-for-profit community based organization that partners with its physicians, employees and the communities it serves to provide quality patient-centered care, and promote wellness and education.*



## My Loretto Health Patient Portal



**Better Standards.  
Better Care.  
Better Outcomes.**

## How the Portal Works for You



### Available at Your Convenience

We understand that your time is valuable. The My Loretto Health portal makes time-consuming tasks simple... a few clicks, and you're done.

- Access and view your personal health record
- Update your personal profile online
- Securely view your medical test lab results, medications and health summary

### You Choose the When and Where

Whether you are at home, at work, or on vacation, you can access to My Loretto Health 24/7 at your own convenience.

- Use the portal from anywhere using a browser
- Access My Loretto Health from your smartphone or tablet
- Manage your personal health information 24X7, without waiting

### Keep the Most Important People in the Loop

My Loretto Health portal allows you to keep your family informed about your health. At your discretion, you may choose to give authorized family members access to your health information. This needs to be done within your healthcare facility and requires consent from you and your family member(s).

## All of Your Information, in One Secure Place

**My Loretto Health** is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.



### Better Standards.

Access and view your personal health records at your convenience.

### Better Care.

Conveniently update your complete personal profile online instead of over the phone.

### Better Outcomes.

Securely review lab results, radiology reports or your health summary.

## FAQs: You Have Questions, We Have Answers



### Where does my health information in the Portal come from?

All of the information in the My Loretto Health patient portal comes from your Loretto Hospital Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information possible.

### Is my information safe?

Yes. All My Loretto Health portal passwords are encrypted and URLs are re-written so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open

### How do I log into the Portal?

To log into the Portal, visit the My Loretto Health link at [www.lorettohospital.org/my-loretto-health](http://www.lorettohospital.org/my-loretto-health). Then, simply scroll down the screen to click on the *New User* button to enter your user name and password (see enrollment information on the reverse side of this page).

### What information can I access?

Once enrolled, patients can view their personal health record, list of prescribed medications and update their personal profile. Features such as online bill pay, appointment scheduling, and the ability to request medication may be added in the future.

### What if I ever have technical problems with the Portal?

There is a Contact Us section on the homepage of the My Loretto Health portal that allows you to submit any questions to troubleshoot any issues you encounter.